**Flight Cancellation – Right to reimbursement under Regulation (EC) 261/2004**

To whom it may concern,

your company cancelled the flight

from x to x

flight number x,

on x

and the return flight from x to x

flight number x,

on x

on which I had booked and paid for a ticket.

Therefore I once more (first written complaint on xx.xx.xxxx) lodge a formal complaint on behalf of myself / x persons (names).

In accordance with Regulation (EC) 261/2004, I herewith demand **full reimbursement of the ticket costs**, i.e. at the price at which it was purchased.

The Regulation also clearly states that the refund has to be made **in cash or by bank transfer**.

Furthermore, I hereby state in writing that **I do not agree to a refund in the form of a travel voucher and/or other services**.

Please remit your payment to following bank account:

Account holder:

Bank:

Bank address:

IBAN:

BIC:

**If you still do not comply with my claim for reimbursement under the above modalities, I will submit my case to the Agency for Passenger and Passenger Rights (apf) to assert my claims under Regulation (EC) 261/2004.**

Yours sincerely

xxx